

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 27<sup>th</sup> February 2018**

**In C.G.No:125/ 2017-18/Nellore Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

Sri N.Subramanyam & Others,  
Yatalur village  
Venkatagiri  
Nellore Dist.

Complainant

***AND***

Respondents

1. Assistant Engineer/ O/Venkatagiri Rural
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

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**ORDER**

1. Sri N.Subramanyam & Others of Yatalur, Venkatagiri, Nellore -Dist have presented a complaint before this Forum during the Vidyut Adalat conducted at Venkatagiri on 08.09.2017. In their complaint they have stated that they are residing in Harijanawada, Yataluru. The 11 KV line is passing over 10 houses, due to which there may be life threat to them. They further submitted that during rainy season, the cattle were electrocuted and requested the Forum to shifting the line.
2. The Respondent No.1 in his written submission stated that the consumer requested for shifting of 11 KV line going on his house in ST colony, but he has not registered the application for shifting of 11 KV line and nobody came forward to pay the shifting charges. If he register the application to pay shifting charges then they will prepare the estimate.

**DESPATCHED**  
**DATE** 2/3/18

C.G.No.125/2017-18\_Nellore Circle

o/c

3. In accordance with the provisions contained in Rule No.5.3.4 of General terms and conditions of supply as approved by the Hon'ble commission, the consumer shall pay the shifting charges included in the estimate in advance before taking up shifting operations.
4. Consequent to the above rule position, the Complainant is advised to register an application as requested by the Respondents duly showing the feasibility of the shifting of the line as per field conditions.
5. Accordingly the case is disposed off in favour of the Respondents.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 27<sup>th</sup> day of February 2018.

Sd/-	Sd/-	Sd/-	Sd/-
<b>Member (Finance)</b>	<b>Member (Technical)</b>	<b>Independent Member</b>	<b>Chairperson</b>

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.125/2017-18\_Nellore Circle